



NIRVAH

Nirvah adds value and life to content

Nirvah offers the following services to the world wide market:

- Computer Based Training (CBT) development
- Video Based Training (VBT) development
- Web Based Training (WBT) development
- Technical Writing
- Subject Matter Expert(ise)
- Data Conversion
- Content Management (Knowledgebase, FAQ for Websites)

Nirvah backed by a team of Certified Information Technology (IT) professionals who are live-on-the-field providing consulting services, design, implementation and support services with excellent career track record offer their services through Nirvah to IT companies world wide.

The global phenomenon of poor quality technical training manuals, media based training are due to the fact that they are developed by non-technical users. There is always a gap between the content supplied by the OEM/Vendors and the understanding of the content designers.

Nirvah eliminates this gap and ensures content designers are Subject Matter Experts who have experienced the installation and configuration of such products supported by creative team of Web developers and Graphic designers.

Wide range of latest software is used to offer quality Computer, Video or Web based training materials that are innovative, interactive and technically accurate.

Experience the difference with Nirvah. We add value to your content.

75 Technical Writers in our offshore team

Nirvah has 75 Technical Writers in its offshore team located in Bangalore, India. With the systematic approach and well documented Technical Writing process that includes skill mapping, standard research, copyright check, templates based & customized documentation, defined timeline, proof reading, language check, the output customers get is truly world class.

Subject Matter Experts

Nirvah coordinates with huge pool of networking, security, telecom and software development professionals worldwide. With the trusted agreements, industry standard rates, this loyal team of professionals are available round-the-clock for Nirvah's projects. People are chosen based on the Industry Standard Certifications, track record and project experience.

Services

Nirvah offers Content Design (Computer, Video & Web based training program) and Content Development (Technical Writing, Subject Matter Expert) services.

Content Design

Content Design Services include

- Computer Based Training (CBT)
- Video Based Training (VBT)
- Web Based Training (WBT)

Content Development

Nirvah offers Technical Writing (TW) Services and Subject Matter Expert (SME) assistance services to IT vendors and Software developers to prepare Installation, Configuration & Administration manuals, User Manuals, Guides and also assistance to Content Design companies by providing Technical expertise as SMEs.



Computer Based Training

The output of the CBTs may be provided in one of the following formats:

- CD/DVD
- Directly accessible from Web
- Downloadable from Web

The Content Elements can be:

- Windows Media format
- Graphics
- Animations
- Audio Instructions

The Training Methodology includes:

- Pre-Module Quiz
- Post-Module Quiz
- Drag & Drop
- True or False (Radio Button)
- Direct Questions (Check Boxes)
- Interactive Graphics (Click on a specific area)
- Fill-in-the Blanks Questions
- Timer Tests
- Practice Tests (No timer)
- Training Need Analysis (TNA) Questionnaire
- Post-Training Reports
- Technical Content Options

You may choose to provide the Software, Hardware documentation if available or utilize our Technical Writing services to help you build the manuals and documentation. If contents are provided you may choose to utilize only CBT development services.

We can provide our Subject Matter Experts (SMEs) available with expertise from wide range of products & technologies with years of on-field experience.

Video Based Training

Video Based Training may be provided in one of the following formats:

- Standard Video Format (VHS) (NTSC or PAL)
- DVD-ROM
- VCD

The Content Elements can be:

- Speaker (Native American, American Accent or International)
- Technology Demonstration (For example, rack mounting of routers or crimping cables)
- Silent Instruction Slides
- Quiz (with reference to the work book)
- Animated Graphics
- With or without background music

The Training Methodology includes:

- Pre-Module Quiz
- Post-Module Quiz
- Presentation Mode
- Element Quiz
- Demonstration & Practical Session
- Lectures with Sub-titles (English and other major international languages)

Technical Content Options

You may choose to provide the Software, Hardware documentation if available or utilize our Technical Writing services to help you build the manuals and documentation. If contents are provided you may choose to utilize only VBT development services.

We can provide our Subject Matter Experts (SMEs) available with expertise from wide range of products & technologies with years of on-field experience.



Technical Writing

Technical Writing team of 75 professionals is available through our alliance partner with an offshore unit in Bangalore, India. This team is providing technical writing services including documentation, manuals (software & hardware) and web content to leading IT vendors in the United States and India.

The following services are available:

- Product Manual
- Technical Proposals
- Technical Articles for Content Providers
- Technical Reports
- Documentation

Currently this service is offered only in English.

Instructor Led Training

Teaching is a noble profession. But delivery training is not an easy task. Students of newer generations are very demanding. With aid of proper training materials this task can be easier. Nirvah delivers ILT support materials, courseware, knowledgeware, trainer-the-trainer (t-t-t) kits, visual aids, videos, audio cassettes, and related materials with at an affordable price without compromising the quality.

Universities, Schools, Colleges, private training institutions, computer academy or soft skills training institute can greatly benefit by use of these training aids during the training delivery. Quality education can be imparted by defining the target audience requirements and mapping it with the training aids.

A team of technical writers chosen from the training background who understand the challenges in imparting education are involved in helping the trainers worldwide by bringing out quality ILT or Instructor Led Training aids.

Subjects

- All Elementary School Subjects
- A levels and O levels
- Undergraduate & Graduate Study materials
- Soft skills training materials
- Computer courseware

Deliverables

- Computer Based Training (CBT)
- Video Based Training (VBT)
- Web Based Training (WBT)
- Quiz & Slip-Test Software
- School Management Software
- Students Performance Management Software
- Students Report Management Software
- Trainer Aids (Trainers/Instructors' Kit)
- Visual Aids (Graphics stickers, boards, charts & pointers)

Subject Matter Experts

The organizations that are into training or content development may require assistance from on-field experts from time-to-time. We work closely with various IT vendors and system integrators and have pool of experts in wide range of Information Technology segments.

We can provide Subject Matter Experts who are available to you through 24x7 telephonic support, E-mail support, Web based query-response support.

The technology areas addressed by these SMEs include:

- Telecom (Call Center, IVR, CTI, IP Telephony)
- Networking (Routers, Switches, MPLS, Layer 4-7, HSRP, VRRP)
- Security (Firewalls, VPN, URL Filtering, Web Filtering, Encryption, Authentication, Security Services - BS7799, ITIL, COBIT, ISO 27000)
- Training (Microsoft, Oracle, ISECOM, Novell, CWNP)

Software Development (.Net, Database Migration, Java variants)

Subject Matter Expert (SME) services are charged per hour, per incident or project specific.



Data Conversion

Nirvah understands the need of history in any organization. The pace of computerization may have still left some areas untouched due to the volume of physical data.

Nirvah has compiled, evaluated and formed a team of huge number of Data Entry Operators (DEOs) operating full-time, part-time and remotely (from their residence). Nirvah can take-up any kind of manual-to-computer data conversions on popular Database, RDBMS platforms. Bills, invoices, transcripts, news media or any other large scale documents can be computerized. Nirvah offers OCR and Imaging services.

Though it is comparatively a low-tech service Nirvah has developed a process, system and approach that ensures timely delivery of customer's orders, follow-up and reporting structure.

Next time you are in front of huge paper jungle, call Nirvah.

Services Summary

- Computer Based Training (CBT)
- Video Based Training (VBT)
- Web Based Training (WBT)
- Instructor Led Training (ILT)
- Technical Writing (TW)
- Subject Matter Expert (SME)
- Data Conversion (DC)
- Technical Writers Outsourcing (On short-term contracts)
- Subject Matter Expert Outsourcing (On short-term contracts)
- Knowledgebase & FAQ Management
- Web Content Management
- Marketing Materials Content, Design & Delivery

Contact Us

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Courtesy www.mapquest.com



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